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PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

INVENTOR(S) : Thomas J. Walsh  
TITLE : **SOFTWARE QUALITY ASSURANCE  
MANAGEMENT SYSTEM**  
APPLICATION NO. : 09/773,297  
FILED : January 31, 2001  
CONFIRMATION NO. : 6399  
EXAMINER : James D. Rutten  
ART UNIT : 2122  
LAST OFFICE ACTION : January 21, 2004  
ATTORNEY DOCKET NO. : LUTZ 2 00053  
Case Name/No. Walsh 1

**RECEIVED**

AUG 02 2004

**Technology Center 2100**

**AMENDMENT A**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office Action mailed January 21, 2004, on the above-referenced patent application, Applicant(s) respectfully request reconsideration of the application.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.